

How to Access Enrollment Events from Your Inbox

QUICK REFERENCE GUIDE



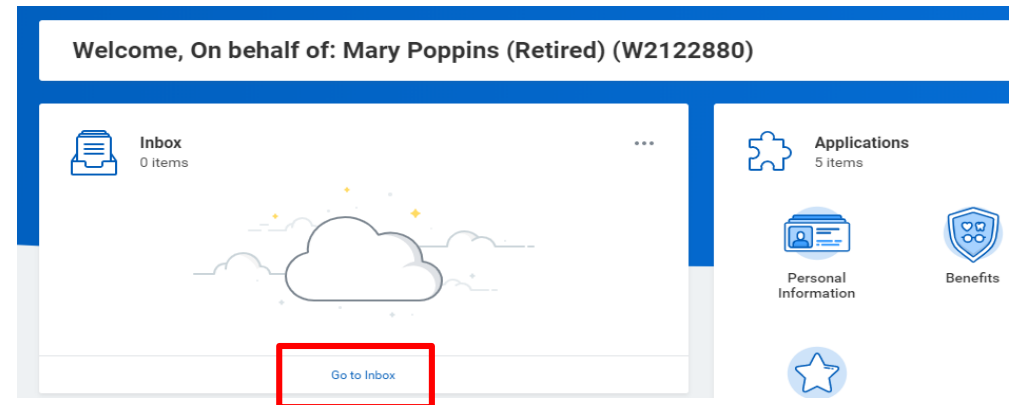
PROCESS STEPS:

RET05

Use this procedure to access Enrollment Events from your SPS Inbox. Periodically, you will receive tasks in your SPS Inbox related to benefits. It is important to check your Inbox when you get an email or if you have initiated an event that is not yet completed.

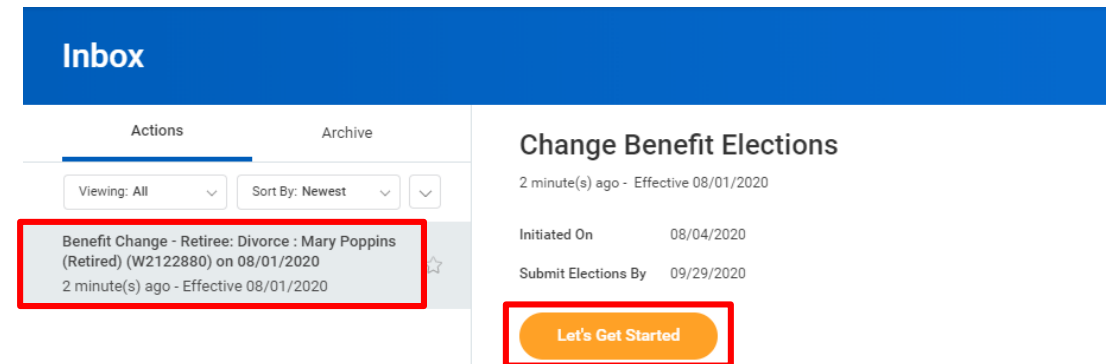
When there is an action for you to take in your SPS Inbox, you will get a notification to your email address if the email address is populated in SPS. If you have a primary work email address populated in SPS, the notification will go to that email address. If not, it will go to the home email address if one is populated in SPS.

1. From the **SPS Welcome/Homepage**, click on the **Go to Inbox icon**



2. From the **Inbox**, click on the benefit event you want to access and click on the **Let's Get Started button**

Use the applicable Quick Reference Guide/Job Aide and/or onscreen instructions to complete the task.



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Check your SPS Inbox regularly for benefits related tasks that require your action to complete.

Some examples of benefits related tasks that will appear in the SPS Inbox are:

Qualifying Life Events

- Retirees who initiate a qualifying Life Event will have an event to elect or change health benefit elections after DBM Employee Benefits Division (EBD) reviews/approves the Life Event.

Once you complete a task, it will no longer appear in your SPS Inbox. You may have to refresh your Inbox before the item disappears from your Inbox.